

FY 2010 Accomplishments

Administration

1. Through various crime control strategies and prevention efforts, Brookline experienced a reduction in six Part A crime categories; the seventh remained the same when compared to 2008.
2. Hired and trained four police officers to add to our patrol ranks. Began the process of hiring more quality recruits to fill positions that were vacated through attrition.
3. Implemented a new on-line parking ticket payment system, a new Police Department website and an in-house computer file program that will allow us to store various forms of information in one location that pertains to a specific case.
4. Completed public process involving our citizen complaint policy. New policy implemented and all officers trained in its procedures.
5. Provided the public with access to information about criminal events and crime prevention tips through our Department's Blog and an address-driven website titled "crimereports.com".
6. Increased the sharing of criminal information among our officers in order to display our resources in a manner so as to improve public safety.
7. Hired civilian personnel to perform parking meter collection function in place of sworn officers. Re-deployed these officers to patrol duties.
8. Re-designed the hiring process for dispatchers to include a testing component that measures multi-tasking abilities, critical thinking and accurate decision making.

Patrol

1. Established directed patrol activity in the sectors to address the ongoing crime problems such as vehicle breaking and entering. The directed patrol resulted in multiple arrests and field interrogations. The result has been that crimes in these areas have been reduced and offenders have been presented to the District Court for prosecutions.
2. Implemented tactical patrol strategies. Utilized assigned officers in unmarked vehicles, foot and bike patrols to address crime hot spots. These tactics were deployed throughout the community. This enhanced crime detection aided in the apprehension of suspects. These strategies worked hand in hand with the traditional 'marked unit' approach.
3. Working with other divisions, we utilized the town's camera system in identifying suspects and their vehicles at or near the scene of crimes. This included, among others, in assisting in gathering evidence and information on violent and non violent crimes.
4. Addressed a multitude of neighborhood disturbance complaints in a proactive manner. Court action was taken in some incidences, and a continued proactive response continues to provide an impact

against this behavior. Collaborated with the Community Service Division to include neighbors and local colleges in the problem solving process.

5. Wireless capabilities continue to improve as 'dead spots' and other issues with the new technology are continuously addressed and improved.

Traffic

1) We successfully implemented a school bus safety program. We formed a partnership w/ the school department. and were able to respond effectively to all issues surrounding the transport of Brookline children in buses.

2) Our speed board enforcement program has been utilized in 15 separate locations. We have also utilized our traffic management technology to identify areas where speeding is an issue. As a result of the technology, have been able to initiate direct enforcement leading to hundreds of citations.

3) We have initiated a comprehensive parking enforcement program and designed a parking grid to divert our enforcement efforts. We deployed our parking control officers into neighborhoods long overwhelmed by parking violators. The results have been impressive.

4) Deployed computerized technology to our Parking Control Officers that allow us to issue and upload parking tickets onto our database in real-time.

5) Our direct enforcement efforts have been successful and continue w/ our specialized enforcement programs. "Don't Block the Box," "School Area Focused Enforcement (SAFE) program," and "Hot Spot Enforcement," continues to drive the daily efforts of Traffic division officers.

6) Continued strict control over the hackney carriage business in Brookline. We continue to aggressively enforce all hackney rules and ensure compliance through inspections

7) Our physical plant remains in excellent condition. Our advanced monitoring system gives us unobstructed views in the immediate area surrounding the plant. Through regular upkeep and repair, the Public Safety headquarters remain in excellent working condition.

Detectives

1. Formalized and implemented Juvenile Clerk's Hearing process for curfew and diversionary program tracking and follow up. This was coordinated between the Brookline Municipal Court, Brookline Court Probation Office, Brookline High School and the Police Detective Division and allows for coordinated follow up between the aforementioned agencies and consistent service for those youth requiring ongoing monitoring.

2. Our two fingerprint examiners for the first time took and passed the national collaborative fingerprint proficiency exam. The results of these tests reflect the commitment of the identification unit personnel to pursue ongoing training and education. Preparation for these tests elevated their levels of expertise and increased the working knowledge and confidence needed to perform their day to day activities.

3. An area-wide working group for confirmation of latent prints was established and we now have the ability to augment the work of the Massachusetts State Police in providing a secondary confirmation of a latent print identification. We are able to expedite the process of implementing court proceedings against suspects identified through latent print evidence and maintain the integrity of Department's evidence and identification policies.
4. Dignitary Protection Training was received by one Detective through the U.S. Secret Service in Washington, D.C. This course was a week long comprehensive class outlining procedures, threat assessments and methods of operation to the heightened safety and security to the public during dignitary visits.
5. Conducted a self assessment and audit procedures in order to improve the work flow of the property and evidence section through training and adherence to national standards for accreditation.
6. Continued to evolve the culture of intelligence led policing through the use of ongoing crime data, operational intelligence and G.I.S. mapping. Incorporated town wide pictometry update in current crime mapping capabilities.
7. Streamlined the process for the storage and classification of fingerprints and palm prints through the use of an acquired high resolution printer that is compatible with our SPEX automated fingerprint identification system. This eliminates the need to physically store cards saving space allocation and material resources.
8. Updated super glue fuming capabilities by purchasing a fully automated fuming chamber that monitors and controls humidity levels, cycle time and has a purge cycle that evacuates harmful fumes into high capacity carbon filters.

Community Services

1. Provided a training program that included training bulletins and legal updates outside the main training courses on a regular basis for department personnel. Sent training officers to recertification and advanced courses in firearms instruction, defensive tactics, domestic violence, civil disorders and criminal law.
2. Enhanced our departments in-service training curriculum by introducing on-line in-service training courses. This was done to better prepare and train our officers to provide for the safety and security of our residents.
3. The officers were assigned as coaches of athletic teams such as Pop Warner and basketball referees at tournaments of town youth team competitions. The purpose was to interact with the youth of the town in different venues as a police officer to help foster positive relationships with the kids.

4. Community Service School Officers worked closely with the Health Curriculum Coordinator to build a program (AWARE) that is community and grade level specific to the students of Brookline in grades 6th thru 8th. These programs have been instituted into the Health and Physical Education curriculum for the 2009-2010 school years as a pilot program in specific schools.

5. The community service officers expanded its role in the investigation of loud party complaints. A proactive response, including numerous site visits to known problem locations within the town, as well as advising new and old residents about Town By-laws. Relationships have been created with landlords and local colleges to enhance our response to complaints.

6. The RAD program reached over sixty residents this year.

Public Safety Dispatch

1. Obtained grant funding from the State in the amount of \$124,458.00 which will be used to offset personnel costs as well as upgrade equipment in our Dispatch Center.

2. Obtained a grant in the amount of \$22,105 that will be used to train our dispatchers.

3. Purchased and installed new computers and updated wiring in the Dispatch Center. Also purchased a Vision 21 Fire Alarm monitor system that will support the fire alarms throughout the Town. All purchases made through grant funding.

4. Hired and academy trained through public safety dispatchers.

5. Expanded in-service training program for all dispatchers to include both in-house.

Emergency Management

1. Expanded the role of Emergency Management within Brookline. Held numerous emergency preparedness community meetings throughout the town on a monthly basis. Expanded volunteer participation in citizen assistance emergency groups such as CERT and Medical Corps. Also, enhanced the training opportunities and refresher training for these emergency response volunteers.

2. Enhanced and expanded emergency preparedness capabilities in public schools through seminars with teachers and administrators and assisting them in developing in-depth evacuation and lock down plans. Also, assisted all public and some private schools with practicing the execution of these plans throughout the school year. Involved regular on duty patrol officers that in the event of an emergency will be assisting in carrying out these plans.

3. Continued to work closely with partners from the Urban Area Security Initiative's (UASI) Metro-Boston Homeland Security Region and the Massachusetts Emergency Management Agency(MEMA) on numerous initiatives, such as:

a. Intelligence and Information Sharing

b. Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) Tactical Rescue Team.

c. Regional Training and Exercises

d. Critical Infrastructure Protection

e. Regional Evacuation and Mass Care Sheltering.

4. Conducted numerous EOC (emergency operations center) operations during fall, winter and spring weather storms. This was done in collaboration with other town departments, whose services are needed during these emergencies. This was done to strengthen our communications and safety skills needed to save lives and property before, during and after an emergency event. It assists community leaders and emergency managers in strengthening our local safety programs. All requirements to be designated a "Storm Ready" community had been fulfilled, and we are just awaiting the official designation from the National Weather Service.

5. All requirements to be designated a "Storm Ready" community by the National Weather Service have been fulfilled.